



IMPORTANT INFORMATION REGARDING VIRTUAL MUSICAL ADVENTURES FOR YOUNG AUDIENCES:

1. The day before your event, you will receive an email from webinar.host@bigmarker.com giving you an access link and instructions on connecting to the virtual workshop or concert. If you don't see the email, please check your junk mail folder (and be sure to add the email to your safe sender list). If purchase a workshop series, you will receive a link in advance of each workshop.
2. You only require an internet browser to access these events - you will not need to download anything at any time. A webcam will not be required; in fact, none of the audience members will be seen on camera in order to preserve privacy.
3. Watching the events live is the best way to enjoy it: it will be a combination of pre-recorded video and live artist interaction. During the session, the teaching artist will use "chat" and "poll" functions to interact with the audience. For younger audiences, adult supervision is advised to help with these functions.
4. The workshop/concert will be recorded. If you are unable to attend your workshop or concert, you will still be able to watch the recording of the event by using the link originally provided to you. Access to the recorded sessions will expire seven (7) days after the final concert. If you miss a live workshop in your series, we highly recommend that you take the time to watch the recording in advance of the next. Each workshop will build on previous lessons learned.
5. We require a minimum of 10 families (one connection per family) to proceed with each virtual concert or workshop. If the minimum number is not attained, the National Arts Centre will inform you in advance of your event and issue you an automatic refund.
6. If you have any questions about this series, please contact the NAC Box Office at subscription@nac-cna.ca or at 1-844-985-2787 (phone lines are answered Monday to Friday: 10am to 1pm).

ENJOY THE SHOW!